

JB'S BRIGHT BUTTON ADVENTURES

Mia and the Mean Comment Cloud

SAVE IT. BLOCK IT. TELL
SOMEONE.

An independent or read-together story for approximately
ages 7 to 9





A dragon above a city of books

Mia's class used a teacher-approved art space to share their weekend drawings. Mia uploaded a friendly dragon soaring above a city made from books. She had spent hours on every scale, rooftop and tiny window. Mia's friendly leopard gecko, JB, thought it was magnificent.

FOR GROWN-UPS

Ask what positive things your child gets from creating and sharing online.



The comment cloud arrives

Most comments were kind. Then two cruel messages appeared and grey clouds gathered over Mia's picture. Her cheeks burned. She began to type an angry reply. JB gently placed one front foot beside her hand. Mean comments want to pull you into their storm, JB said. Mia paused and deleted the reply.

FOR GROWN-UPS

Feeling angry is normal. Pausing before replying can stop the situation escalating, but the child should not be left to cope alone.



Save it, then get support

Before blocking the account, Mia saved a copy of the comments. Then she showed Mum. Mum listened first and said, Those comments were not kind, and you did not deserve them. They blocked the account, reported the messages and told Mia's teacher privately.

FOR GROWN-UPS

Keep evidence when it is safe and appropriate. Validate the impact before moving into problem-solving, and involve school when the behaviour affects school life.



The storm moves on

The teacher handled the report without starting a public argument. The grey clouds became smaller. Mia looked at her dragon again. One cruel comment had not changed the hours of imagination inside it. She added one final silver star. JB opened the umbrella. Storm plan ready, Mia said.

FOR GROWN-UPS

Support the child's confidence and offline relationships as well as resolving the online incident. Discourage retaliation.



YOUR BRIGHT BUTTON

REMEMBER

You do not have to reply to a cruel message. Save evidence when it is safe, block or report the account and tell someone who can support you.

TALK ABOUT IT

- Why did Mia decide not to send her angry reply?
- Which adults could help if online behaviour affected school?

TRY IT TOGETHER

Find the block and report controls in one service your child uses and name a trusted adult at school.

PARENT SETUP

- Know where block and report controls are before they are needed.
- Preserve evidence safely when behaviour is repeated or affects school.
- Agree which adult at home and at school the child can approach.

GROWN-UP GUIDE

bastionhost.co.uk/security/families/help

Read and discuss with your child. Parent guide reviewed 15 August 2026.